

Zimbabwe Clinic Visit Flow Assessment

VOICE Protocol Team Meeting
27 March 2011



Feedback on overall visit

- Visit flow assessment conducted from 31 JAN 11 to 03 FEB 11
- Visit was worthwhile for the site
- Provided practical suggestions for improving efficiency
- Future visits would be helpful



Suggested changes to visit flow

Implemented changes:

- Reduce waiting time by scheduling some participants later in the morning
- Keeping clinicians' rooms well stocked

Pending changes:

- Omit initial counselor review by:
 - Task shifting: locator information
 - Postpone ongoing informed consent review
- Streamline initial nurse review
 - Reduce the number of procedures



Impact on visit length

- Revised scheduling of participants
 - Morning congestion has been reduced
- Task shifting and visit sequence changes require changes to visit checklist
 - Checklist changes are being finalized



Thank you
